GUIDEPOINT® SECURITY

# Manage User Access to Critical Information and Systems While Enabling Business Agility

IAM is a key business enabler and fundamental to conducting business securely.

Through our IAM lifecycle services, we can help you realize a greater return on investment and gain value from your Identity Access Management program. We help assess, design, strategize, and implement IAM solutions that are best for your business.

Robust Lifecycle Management Services

Organizations are faced with significant challenges in relation to managing Identity, from limited personnel, budget constraints, and the skillsets required for the day-to-day management of identity solutions. Our team can offload the burden from your organization by embedding qualified experts to assist your business and reduce your operational costs, risks, and gaps in support coverage. With our guidance, your organization can achieve increases in operational efficiencies, access to skilled resources, compliance, and roadmap strategies needed to align your IAM program with industry standards and best practices.

GuidePoint Security provides IAM full lifecycle services, from strategy to implementation, to managed services:

Advisory Services

IAM Lifecycle

Identity as a Service

Implementation Services
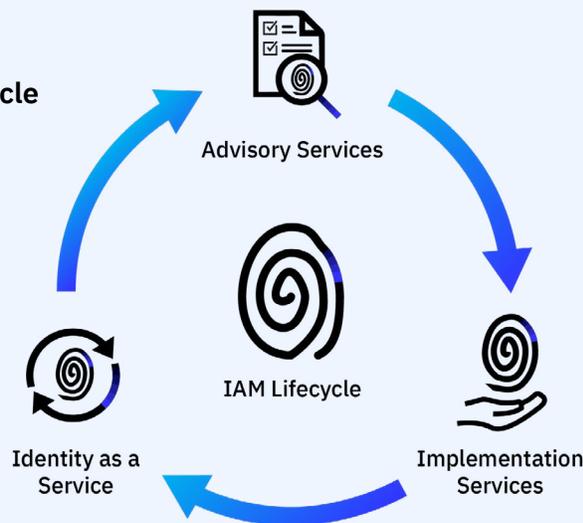
Put a TRUSTED Team of Cybersecurity Practitioners on Your Side

Leverage our award-winning identity team's X decades of experience to help you operate, maintain, and achieve your business' maturity goals. Our capabilities span Identity Governance & Administration, Access Management, Customer Identity & Access Management, and Privileged Access Management.

Hundreds of Industry and Product Certifications

Advisory Services:
Strategy
Optimization
Roadmap

Implementation Services:
IGA
PAM
AM/CIAM

Identity as a Service:
Operational Support
Advisory Services
Program Reporting

Our Identity as a Service offering solves your IAM program challenges by providing Operational Support, Expert Advice and Strategy, and Professional Services. We help you select, implement, and manage solutions tailored to fit your organization's desired business outcomes.

Identity as a Service

Our Advisory Services process is based on collaborating closely with you to develop a personalized identity strategy, craft a roadmap tailored to your unique needs, and offer optimization services that evolve with your organization's cybersecurity landscape — providing you with the daily maintenance necessary to maximize your current investment in IAM solutions.

Our offering is divided into two tiers to meet your organizational needs: Core and Core Plus. Core Plus includes all Core services while adding professional services to integrate new applications and improve maturity and automation.

IDaaS Service Offerings

IDaaS Services	Core	Core Plus
Customer Success Manager	●	●
Monitoring and Reporting		
Monitoring of Critical Service	●	●
Reporting on Tickets and Service Metrics	●	●
Weekly Cadence Meeting	●	●
Quarterly Service Review	●	●
Administration and Support		
Health-checks	●	●
Platform Updates (non-SaaS only)	●	●
Policy Administration	●	●
Incident and Service Request Management	●	●
Vendor Escalation	●	●
Root Cause Analysis	●	●
Advisory Services	●	●
Professional Services		
Scoped based on requirements (BOH)		●

✓ 24x7 Global Support Model

✓ ITSM Operational processes

✓ Advisory Services provide IAM program maturity guidance

✓ Access to multiple IAM skillsets

✓ Retainer for Professional Service hours

About Us
GuidePoint Security provides trusted cybersecurity expertise, solutions and services to help organizations make better decisions that minimize risk. GuidePoint's unmatched expertise has enabled a third of Fortune 500 companies and more than half of the U.S. government cabinet level agencies to improve their security posture and reduce risk.

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